

Email & SMS appointment reminders and confirmations

BENEFITS

- **Save time:** Send automated email or SMS appointment reminders to patients and receive electronic confirmations which are automatically updated in the software
- **Reduce no-shows and stimulate repeat business:** Use a preferred means of communication such as emails or SMS
- **Fast, easy and cost efficient solution:** Eliminate unnecessary administrative work and save time, effort and money
- **Use a less intrusive appointment solution:** Email and SMS are less intrusive than a regular phone call

OVERVIEW

Dovetail automates your appointment reminder and confirmation processes with emails and text messages, delivering a fast, efficient and paperless solution to communicate with your patients.

Sending automated emails or text messages is a quick and easy way to inform patients about their upcoming appointments: it takes a lot less time to send a text message or email than any other traditional way of confirming appointments (ex. telephone calls, voice-mail messages, call back lists, etc.)

Dovetail's email and SMS appointment confirmation feature allows patients to respond to the reminders and, once confirmed, their appointment statuses are automatically updated in the software's schedule. In a glance, you can see which patients have already confirmed their appointments and which still need an outgoing confirmation call.

KEY FEATURES

- Secure and private solution
- Instant messaging: Send multiple messages at once to many different recipients (ex. filter by date of appointment)
- Receipt confirmation: all confirmed appointments are automatically updated in Dovetail's schedule.
- All major cellular carriers and land lines are supported

A fast,
easy and
cost efficient
solution.

