

A fast & secure electronic insurance claims solution

BENEFITS

- Reduce administrative work and improve office efficiency
- Speed submission and processing of claims
- Improve data transmission security (compliant with PIPEDA and other privacy legislation)
- Reduce errors and omissions
- Improve claim acceptance rate and reduce rejected claims
- Expedite reimbursement
- Simplify procedures
- Eliminate postage, supplies, and mailing tasks
- Improve patient service

OVERVIEW

Dovetail's electronic insurance claims solution enables dental offices to communicate directly with insurance companies to receive patient plan benefits. With this feature, your dental practice is able to check eligibility and benefit information while your patient is still in the office, helping improve your practice's efficiency and patient satisfaction. Easily submit all of your insurance claims and quickly check the status of the submitted claims, without having to call the insurance company. Conveniently access multiple insurance companies from one place, any day, anytime, no need to move from one website to another during the course of your day.

By filing dental claims electronically, dental offices eliminate the data entry and follow-up steps required by paper claims. Dental claims are also submitted more efficiently and with fewer errors and omissions. That means faster turnaround time and fewer returned or denied claims.

FEATURED SOLUTIONS

- Real Time Claim Submission
- Eligibility Checking
- Real Time Claim Status
- Direct Electronic Remittance Acceptance (ERA)
- Submit Electronic Attachments

Electronic dental claims are processed up to 50% faster than paper claims*

